

**AQUEEN HERITAGE HOTEL JOO CHIAT WINS 2019 TRIPADVISOR TRAVELERS'  
CHOICE AWARD FOR HOTELS**

**Ranks 6 in the “Best Hotel for Service” Category in Singapore**

**SINGAPORE, 31 JANUARY 2019** – Aqueen Heritage Hotel Joo Chiat today announced it has been recognized as the overall winner in the “Best Hotel for Service” category of the 2019 TripAdvisor Travelers’ Choice® awards for Hotels, ranking 6 out of 25. Travelers’ Choice award winners were determined based on the millions of reviews and opinions collected in a single year from TripAdvisor travelers worldwide.

This year, the awards celebrate hotel winners in nine categories, including Top Hotels Overall, Luxury, Bargain, Small, Best Service, B&Bs and Inns, Romance, Family and All-Inclusive. The hallmarks of Travelers’ Choice hotels winners are remarkable service, value and quality.

“Crescendas Hospitality Management is pleased that **Aqueen Heritage Hotel Joo Chiat** has earned the TripAdvisor Travelers’ Choice Award, being the 6<sup>th</sup> in the “Best Hotel for Service” category in Singapore. The award serves as an affirmation that our customers appreciate and recognize our commitment and efforts to provide exceptional experiences,” said Bernard Ng, Chief Executive Officer, Crescendas Hospitality Management.

“We congratulate the properties around the world recognized as the best hotels, which receive our highest honor – Travelers’ Choice Hotel awards,” said Desirée Fish, vice president of global communications for TripAdvisor. “Winners should be proud of their award as millions of travelers will consider this list when picking the perfect hotel for their needs this year.”

To see TripAdvisor traveler reviews and opinions of **Aqueen Heritage Hotel Joo Chiat**, go to <http://bit.ly/2Ge3Tyj>.



For the complete list of Travelers' Choice award-winning hotels for 2019 across all nine categories, including the top hotels around the world, visit: [www.TripAdvisor.com/TravelersChoice-Hotels](http://www.TripAdvisor.com/TravelersChoice-Hotels).

- END -

For Aqueen Hotels' enquiries, please contact:

Yvonne Tan

Senior Marketing Executive, Marketing & Communication

[yvonnetan@crecendas.com](mailto:yvonnetan@crecendas.com)

+65 6692 6930

### **About Aqueen Hotels & Resorts**

Aqueen Hotels & Resorts is a chain of value hotels catered to business and leisure travellers and managed by Crescendas Hospitality Management. Aqueen Hotels currently has five properties conveniently located in Balestier, Jalan Besar, Lavender, Paya Lebar and Joo Chiat Road. It sets to expand its presence in South Asia by 2017 with 3 new upcoming hotels. 3 of Aqueen Hotels' properties have been awarded the 'Certificate of Excellence 2017' by TripAdvisor. Guests can unwind in contemporary and comfortable interiors while attentive staff provide discrete, genuine and efficient service, a unique Aqueen Experience.

### **About TripAdvisor**

TripAdvisor, the world's largest travel site\*, enables travelers to unleash the full potential of every trip. With 702 million reviews and opinions covering the world's largest selection of travel listings worldwide – covering 8 million accommodations, airlines, experiences, and restaurants -- TripAdvisor provides travelers with the wisdom of the crowds to help them decide where to stay, how to fly, what to do and where to eat. TripAdvisor also compares prices from more than 200 hotel booking sites so travelers can find the lowest price on the hotel that's right for them. TripAdvisor-branded sites are available in 49 markets, and are home to the world's largest travel community of 490 million average monthly unique visitors\*\*, all looking to get the most out of every trip. TripAdvisor: Know better. Book better. Go better.



The subsidiaries and affiliates of TripAdvisor, Inc. (NASDAQ: TRIP) own and operate a portfolio of websites and businesses, including more than 20 travel media brands: [www.airfarewatchdog.com](http://www.airfarewatchdog.com), [www.bokun.io](http://www.bokun.io), [www.bookingbuddy.com](http://www.bookingbuddy.com), [www.citymaps.com](http://www.citymaps.com), [www.cruisecritic.com](http://www.cruisecritic.com), [www.familyvacationcritic.com](http://www.familyvacationcritic.com), [www.flipkey.com](http://www.flipkey.com), [www.thefork.com](http://www.thefork.com) (including [www.lafourchette.com](http://www.lafourchette.com), [www.eltenedor.com](http://www.eltenedor.com), [www.iens.nl](http://www.iens.nl) and [www.dimmi.com.au](http://www.dimmi.com.au)), [www.gateguru.com](http://www.gateguru.com), [www.holidaylettings.co.uk](http://www.holidaylettings.co.uk), [www.holidaywatchdog.com](http://www.holidaywatchdog.com), [www.housetrip.com](http://www.housetrip.com), [www.jetsetter.com](http://www.jetsetter.com), [www.niumba.com](http://www.niumba.com), [www.onetime.com](http://www.onetime.com), [www.oyster.com](http://www.oyster.com), [www.seatguru.com](http://www.seatguru.com), [www.smartertravel.com](http://www.smartertravel.com), [www.tingo.com](http://www.tingo.com), [www.vacationhomerentals.com](http://www.vacationhomerentals.com) and [www.viator.com](http://www.viator.com).

\* Source: Jumpshot for TripAdvisor Sites, worldwide, September 2018

\*\* 2018 Source: TripAdvisor log files, average monthly unique visitors, Q3 2018